



About Duke Hospice Inpatient Care

Our inpatient care facility provides 24-hour skilled nursing care in a comfortable setting to people who qualify for hospice, but cannot manage their symptoms and/or cannot control their pain at home.

Our team of caregivers includes nurses, social workers, chaplains, nursing assistants, volunteers, and counselors. We address patients' physical, emotional, and spiritual needs including:

- Pain control and management of symptoms such as nausea, seizures, respiratory distress, and complicated wounds
- Psychosocial and clinical interventions to help address emotional and spiritual crises

The Hock family provided financial support for the completion of our inpatient care facility the Hock Family Pavilion. We are grateful for their support and commitment to ensuring access to compassionate inpatient services at the end of life.

Contact us

Hock Family Pavilion
4023 North Roxboro Road
Durham, NC 27704

DukeHealth.org/Hock

Giving

**Duke HomeCare & Hospice
Office of Development**
4321 Medical Park Drive
Suite 101
Durham, NC 27704

919-620-3853

Duke HomeCare & Hospice does not discriminate against any person on the basis of race, color, religion, national origin, disability, veteran status, sexual orientation, gender identity, sex, or age in admission, treatment, or participation in its programs, services, and activities, or in employment.

Printing of this piece was generously underwritten by the Duke Hospital Auxiliary in support of Duke w & Hospice.



MKT-2249



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Despite best intentions, family caregivers can find themselves overwhelmed by the demands of terminal illness. Meeting the physical, emotional, and spiritual needs of loved ones at the end of life requires a team approach, and Duke HomeCare & Hospice has been helping families in our community for more than 30 years.

Hock Family Pavilion, offers compassionate care and expertise in Durham County. The interdisciplinary team of caregivers include nurses, social workers, chaplains, nursing assistants, community-trained volunteers, and other counselors—dedicated to meeting these needs through inpatient hospice care:

- Pain control and management of symptoms such as nausea, seizures, respiratory distress, and complicated wounds that can't be managed at home
- Psychosocial and clinical interventions to help address emotional and spiritual crises
- Transitional care education for new surroundings after hospital discharge
- Patients receive medical attention in warm, comfortable surroundings, and families and friends can feel at ease knowing that their loved one is being cared for around-the-clock, seven days a week.

Frequently Asked Questions

Who can be admitted?

- Patients already receiving Duke Hospice services in their residence, who develop acute symptoms requiring continual monitoring.
- Patients who are currently in the hospital who are hospice-appropriate and require 24-hour care from a registered nurse. Other admission criteria may apply.

How long is the average stay?

- Average length of stay is seven days.
- Assistance provided when inpatient care is no longer required and ongoing hospice care can be provided at the patient's home or at a contracted facility.

How is care paid for?

- Medicare and Medicaid cover 100 percent.
- Most private insurance plans have a hospice benefit as well.
- No one is turned away from hospice care because of an inability to pay.

How can I make a referral?

Please call our referral coordinator at 919-620-3853.

Referrals are taken 24 hours a day.

To expedite the process, please provide:

- Patient's name, address, phone number, date of birth, and Social Security number
- Attending physician's name and phone number
- Caregiver's name and phone number
- Diagnosis
- Insurance information



Giving

Your gift makes a difference. At Duke HomeCare & Hospice, we know that each moment matters for patients and their families. Your gift, of any amount, makes a difference. Your gift provides a haven of comfort and emotional support to our many patients and families that need end-of-life care and bereavement services. You may consider creating a lasting legacy through a naming opportunity by adding your name or honoring a loved one at the Hock Family Pavilion.

Or, you may consider donating to special therapies such as music, massage and pet therapy, as well as our children's bereavement program.

For further information on individual or corporate giving, or sponsorship opportunities, see information on the back of this brochure.