

Duke Child Life Donations Frequently Asked Questions (FAQs)

How do I go about donating?

Please email childlifedonations@duke.edu regarding your interest. A Child Life staff member will contact you and can help guide you or your group to do something that will be both beneficial and needed for the hospital and clinic areas. Once you have the donation items ready to deliver, please email childlifedonations@duke.edu to set up a time for drop-off at the Children's Health Center (CHC). A Child Life staff member will meet you to accept your items on behalf of our patients.

May I deliver my gifts directly to the patients?

Due to patient confidentiality and infection control, our donors are not allowed to deliver the gifts directly to patients. We would be happy to accept them on behalf of the children and get the items to the proper place to be used in the hospital and clinics.

I do not live in the area and would prefer to send the gift, what is the mailing address*?

Duke Children's Hospital
ATTN: Child Life
Duke North 5th Floor Room 5246
Durham, NC 27710

***NOTE:** Please email childlifedonations@duke.edu prior to or upon mailing your items so a member of our Child Life team can expect your gift.

Can you accept used stuffed animals, toys, and books?

We are **not** able to accept used stuffed animals, toys, or books due to our infection control policy and allergies that some children may have. Sometimes shelters and churches will accept these items instead.

What other items are you unable to accept?

We are unable to accept food items for patients, due to the dietary restrictions. We have a wonderful food service program that provides patients with snacks and meals. We also cannot accept any toys that represent violence, are magnetic, or any items that have been recalled or pose a safety risk to children.

Think of wrapping your gift?

We appreciate your thoughtfulness, but please leave toys **unwrapped** so it is easy for us to quickly identify and share with patients. If you are interested, you are welcome to donate rolls of wrapping paper with your gift items (kid themes or seasonal).

Interested in giving a bigger ticket item or money?

Great, we would love that support! Please contact one of the Child Life Specialists at childlifedonations@duke.edu for more information.