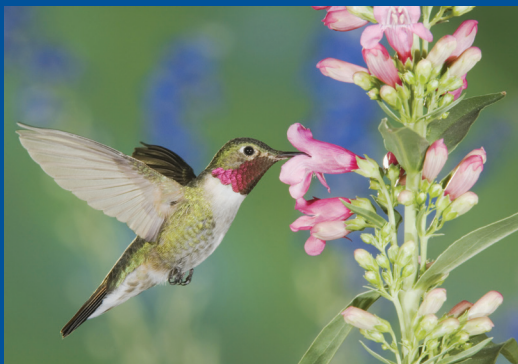




# Duke Home Health



**Duke** HomeCare & Hospice



## About Duke Home Health

Duke Home Health (DHH) provides home health services for adults needing nursing, rehabilitation (including physical, occupational, and speech language pathology therapies) and home health assistance. When medically necessary, our services help patients adapt and recover from illness or injury in the comfort of their home.

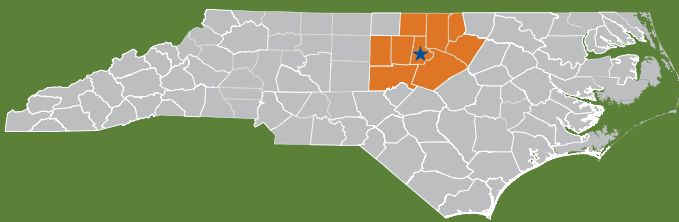
In collaboration with the patient's physician, an individualized plan of care is developed for each patient allowing them to remain at home and maintain their independence while attending to their medical conditions.

*The hummingbird is a symbol of inspiration and hope. At Duke HomeCare & Hospice, we strive to provide this to our patients and families.*

# Our Commitment to You

## Where Do We Provide Home Health?

You can receive our home care service in all or part of Alamance, Chatham, Durham, Franklin, Granville, Orange, Person, Vance and Wake counties.



## Standards of Excellence

Our services are accredited by The Joint Commission, an independent organization that evaluates performance standards in health care.





## Our Services

We work with your doctor to develop an individualized plan of care to allow you to remain comfortably at home and maintain your independence while we attend to your medical needs.

**Skilled nursing:** Our highly skilled nurses provide education, skilled wound care, infusion therapy, observation, assessment post-surgery and post-hospital, along with many other nursing services.

**Physical therapy:** Our physical therapists help improve mobility, strength, balance, endurance, coordination, and teach patients and caregivers how to reduce risk of falls.

**Speech therapy:** Our licensed speech-language pathologists help patients with difficulties related to speech, eating, swallowing, communication, and cognition.

**Occupational therapy:** Our occupational therapists help patients improve their ability to care for themselves, perform activities of daily living, and use adaptive equipment to make tasks easier.

**Medical social work services:** Our social work services assist with community resources, living arrangements, finances, long-term planning, and more.

**Home health aide:** Nursing assistants provide help with personal care while patients receive nursing or therapy services.

## What is the Definition of Homebound?

The individual has a condition due to an illness or injury that restricts the ability to leave the home without the assistance of another individual or a medical device. It does not mean that the individual never leaves the home, but that leaving the home requires a taxing effort. Absences for medical or religious reasons are excluded from consideration.



## Home Health Specialty Programs

**Bridge program:** The home health bridge program helps you and your family deal with life-limiting illness while remaining in the comfort of your home. The bridge team helps manage pain and symptoms, create a plan for end-of-life care, and discuss advance directive and health care options.

**Telehealth program:** Patients will have a monitor at home where they can transmit biometric and symptomatic data to our telehealth nurse. This includes blood pressure, pulse, oxygen saturation, and weight. This data is monitored by a highly trained nurse who communicates with the home health interdisciplinary team and physician.

**Wound care program:** Duke Home Health has a certified wound ostomy nurse specialist on staff to provide consultation and recommendations for treatment.

## How to Make Referrals

Referrals can be made 24 hours a day. After hours referrals will be processed by our on-call staff.

The following information is helpful at the time of the referral:

- Patient name, address and phone number
- Diagnosis and date of birth
- Attending physician's name and phone number
- Insurance information
- Caregiver or family contact name and phone number
- A verbal order is acceptable to initiate the referral



Call our Referral  
Center at  
**620-DUKE (3853),  
800-599-9339**  
or fax  
**919-471-5509**

\*We are able to pull the ambulatory care order from EPIC

# Contact Us

## **Duke HomeCare & Hospice**

12 Moore Drive, Suite 200

Durham, NC 27713

919-620-DUKE (3853) or

800-599-9339

**[DukeHealth.org/HomeCareandHospice](https://DukeHealth.org/HomeCareandHospice)**

Duke HomeCare & Hospice does not discriminate against any person on the basis of race, color, religion, national origin, disability, veteran status, sexual orientation, gender identity, sex, or age in admission, treatment, or participation in its programs, services, and activities, or in employment.

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