



## Duke Cancer Institute

Dear Patient or Caregiver,

During this challenging time, Duke Health is grateful for your help in preventing the spread of COVID-19. You have played an important role in protecting yourself, your family and our community.

We are excited to announce that **Duke Cancer Center North Durham** will reopen on June 15, 2020. Dr. Rosenberger and Samantha Verruto will begin seeing patients at this location on July 20, 2020.

### Your Safety Is Important to Us

To protect those receiving care in our facilities, we are following recommendations from the Centers for Disease Control and Prevention (CDC) and our infectious disease experts. The precautions include:

- Requiring all team members, providers, patients and visitors to wear masks.
- Screening every person for symptoms before entering our facilities.
- Rearranging our waiting rooms to encourage physical distancing.
- Performing enhanced cleaning of exam rooms between every patient and deep cleaning every night.
- Installing additional hand sanitizing stations.
- Keeping some respiratory clinics open so that patients with COVID-19 or flu-like symptoms can be seen in separate facilities.

### Lab Work Will Be Done Before Your Appointment

Starting June 15, 2020, we will no longer do lab work in our clinic. If your appointment requires lab work, you will be asked to get your labs drawn prior to your appointment date. For your convenience, the Duke Health Lab and Leave locations are available with no appointment necessary. If these locations are inconvenient for you, please call 919-470-8600 to speak to a nurse for coordination of an alternative lab location.

**Duke Health Center at North Duke Street**  
3116 North Duke Street, Durham, NC 27704  
**919-660-2200**

**Duke Health Center at Southpoint**  
6301 Herndon Road, Durham, NC 27713  
**919-572-6095**

**Duke Health Heritage**  
3000 Rogers Road, Wake Forest, NC 27587  
**919-954-4491**

**Duke Health Holly Springs**  
401 Irving Pkwy, Holly Springs, NC 27540  
**919-385-3021 or 919-385-3022**

### Curbside Check-In

For your safety we now provide curbside check-in. When arriving for your scheduled appointment, remain in your vehicle and drive through the curbside check-in area. Please bring a cell phone with you if possible. You will be contacted by a staff member who will meet you in the lobby when it is time for your appointment to start.

### Thank You for Your Patience

Please don't hesitate to contact us at 919-470-8600 with questions or concerns. We thank you in advance for your patience and understanding. Please know that we are doing everything possible to minimize the spread of the virus and protect you, your loved ones, and our team. We encourage you to visit **DukeHealth.org** for more information on the new measures we've implemented. The CDC website is an excellent resource for the latest information on COVID-19.