

Resource Directory

RESOURCES

We want to help you and your family deal with concerns that may arise before or after your transplant. Your social worker, transplant coordinator, and physician can give you information on resources for your particular needs. In the following pages, you will find a listing of resources that may be useful. Please note there are hundreds of internet websites about liver disease and transplantation. We recommend only those we know will provide reliable information.

Duke University Health System

www.dukehealth.org

www.organtransplant.duke.edu

Organ Donation

United Network for Organ Sharing

www.unos.org

Carolina Donor Services

www.carolindonorservices.org

Liver Disease

Duke Liver Center

livercenter.mc.duke.edu

American Liver Foundation

1-800-223-0179

www.liverfoundation.org

Biliary Atresia and Liver

Transplant Network

(718) 987-6200

Transplant Information

www.transplanthealth.com

National Foundation for Transplant

www.nft.org

Information for fundraising

RELATED INFORMATION AND SUPPORT SERVICES

Alcoholic Anonymous referral

(919) 711-6375

www.aa.org

American Lung Association

(919) 834-8235

Information, smoking cessation,
local support groups.

National Clearing House for Alcohol
and Drug Information

1-800-729-6686

Brochures and pamphlets on alcohol,
tobacco, and other drugs

Social Security Disability Hotline

1-800-638-6810

N.C. statewide information and assistance
related to Social Security, Disability, or SSI.

Medicare Hotline

1-800-672-3071

Information on Medicare coverage.

County Department of Social Services(DSS): Medicaid
Persons with low income and few assets may apply in the
county in which they reside for assistance with medical
expenses. DSS also manages food stamps, Aid to Families
with Dependent Children, Fuel Assistance, and other
emergency funds.

Check local listings for the office in your county.

Counseling and Substance Abuse Services

Check local listing for mental health center.

Social Security Administration

1-800-772-1213

Assists with applications for retirement, sur-
vivorship, disability, and supplemental secu-
rity income and Medicare benefits. You may
begin application by calling the toll-free
number.

Veteran's Administration Benefits Office

1-800-827-1000

Veteran's Affairs Medical Center

(919) 286-0411

N.C. Division of Veteran's Affairs

(919) 733-3851

N.C. Division of Vocational Rehabilitation

(919) 733-3364

A state-sponsored program that provides services
to help disabled persons obtain jobs. Services
include evaluation, special training, job counseling,
and funding of services to help you get back to
work.

PHARMACIES

You may select to use a local pharmacy in your hometown or a specialty mail-order pharmacy. Your insurance case manager can help decide which is the best option for you. If you will be staying in Durham after your transplant, we will give you two sets of prescriptions (for a local pharmacy and for your home or mail-order pharmacy).

Local “Late-Night” Pharmacies

Eckerd Drugs

7am–12mn M–F, 7am–11pm Sat, 8am–11pm Sun
Corner of LaSalle Street & Hillsborough Road
(919) 383-5591

Kerr Drugs - Loehmann’s Plaza

8am–10pm M–Sat, 1–6 Sun
Hillandale Road (919) 383-9428

Duke Outpatient Pharmacy (919) 684-2908

The Duke Outpatient Pharmacy is located on the first floor of the Duke Clinic near the Gift Shop. The pharmacy’s hours are 9:00 a.m. to 5:30 p.m., Monday through Friday. The pharmacy can file electronic claims for patients with the following insurance: Advance PCS, Advance Rx, BCBS-Advantage Program, BCBS-state employees, Caremark, and Proserve. They also file Medicare (if you had your transplant while covered by medicare), North Carolina Medicaid, Children’s Special Health Services, and other special programs. The pharmacy accepts major credit cards.

Specialty Pharmacies

Many recipients utilize special transplant pharmacies to obtain their medications. The benefits of such pharmacies are that they file insurance claims for you (including Medicare when eligible) and offer fast Federal Express services and competitive prices. You should check with your insurer to determine which one you are allowed to use.

APP	1-800-277-9687
Chronimed	1-800-888-5753
CVS Procure	1-800-238-7828
Merck-Medco	1-800-282-2881

Pharmaceutical Programs

Some pharmaceutical companies provide support programs for patients who may not be able to obtain medication due to financial limitations. You should discuss concerns with the financial coordinator prior to your transplant. Sometimes insurance benefits change after transplant. You need to notify the Nurse Coordinator if this is going to happen. The Nurse Coordinator will facilitate this process. You must be referred to the special pharmaceutical programs by a physician.

LODGING

Most local hotels/motels offer discount medical rates, so be sure to mention that you are in Durham for medical care. A few offer special rates or services to transplant recipients; please ask your social worker for current information. You may also want to check with your insurance company prior to your transplant to see if it will offer you financial assistance with lodging if you need to temporarily relocate close to the hospital.

WITHIN WALKING DISTANCE

Brookwood Inn	(919) 286-3111
Campus Arms	(919) 286-9133
University Inn	(919) 286-4421

WITH FREE TRANSPORTATION TO DUKE

Washington Duke In	(919) 490-0999
Hampton Inn	(919) 471-6100
Mellinuin Hotel	(919) 383-8575
Carolina Duke	(919) 286-0771
Days Inn	(919) 688-4388

OTHER NEARBY MOTELS

Radisson Governor’s Inn	(919) 549-8631
Super 8 Motel	(919) 683-1321
Holiday Inn West	(919) 383-1551
Red Roof Inn	(919) 471-9882
Best Western	(919) 383-2508
Fairfield Inn	(919) 382-3388

